



Decision Resources, Inc.

Results. No Surprises.

Oliver Packaging & Equipment



Oliver Packaging & Equipment Company is an innovative manufacturing company founded as a wood working equipment company in 1890. They developed their first bread slicer in 1932, and now offer quality equipment – from slicers to dough makers – to bakeries, supermarkets, restaurants,

and deli's. Their line of meal packaging equipment is used by schools, senior meal programs, and other institutions.

Oliver has been running Infor CloudSuite Industrial since May 2017, having chosen to deploy the product in a SaaS (Cloud) environment. CloudSuite is implemented throughout the company, and most of Oliver's employees use the software daily in areas from accounting to customer service to production. For Oliver, the implementation on the shop floor was the biggest challenge. Because Oliver had been running a visual Kanban system, the switch to an automated inventory management and planning system was a big change for everyone. With the CloudSuite Factory Track system installed, however, employees are clocking in and out and recording transactions as they happen on the shop floor.

As a result, Oliver now has real-time transaction reporting, giving their employees access to on-hand inventory information at any given time. Oliver's Controller, Matt Meyer, says that being able to run the business on "real-time data" is invaluable.

Oliver's implementation project team had not gone through an ERP implementation before, therefore Oliver relied on Decision Resources to lead the project. The DRI team provided project management, application training, and implementation consulting. Oliver also had some unique needs that required some custom integration, and DRI's team was able to utilize their existing DataBridge tool and Infor's Mongoose development platform to deliver the solutions that Oliver needed.

"DRI has a top-notch development team. They were able to create exactly what we needed with minimal effort and disruption. DRI's developers were able to implement the customizations we needed for our multi-tenant SaaS deployment."

*Matt Meyer
Controller*



What's next? Oliver's team plans to upgrade their current 9.00.30 version of the software to 9.01, which will give them access to more automated updates. They are also working on internal business process optimization and continuous improvement projects.



Oliver Packaging & Equipment can be found online at www.oliverquality.com



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Decision Resources is the largest provider of the Infor™ CloudSuite Industrial (SyteLine) ERP System globally – with offices in Pittsburgh, Austin, Wichita and Chicago.

Want to learn more about the leading ERP application that can run in the Cloud and On-Premise?

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