**Decision365 offers simplified order management, providing a consolidated workbench for orders from all sources (EDI, eCommerce, and PDF) before the orders import to SyteLine. Decision365 leverages Outlook to collectively review and edit orders as they are received from your customers.**

Simplify the Order Review Process

You receive orders from a variety of sources in a variety of unique formats. Decision365 removes the frustration of manual order review. With Decision365, you can review and edit orders coming from external systems before they enter SyteLine, thus decreasing time spent managing exceptions, increasing data accuracy, and improving productivity. Whether an order arrives via website, EDI, or PDF attachment, Decision365 will interpret the data and display all your orders in a uniform, organized, and configurable layout.

With Decision365, issues are identified immediately – before accepting an order and before it is added to SyteLine. Upon receipt, Decision365 inputs the data into the Outlook interface, highlighting exceptions and other anomalies. Using SyteLine ATP/CTP features, users can check availability of the ordered items before accepting the order. Customizable visual cues allow you to define rules which apply different fonts and colors to an order line. You set the parameters to indicate when an order needs attention, resulting in clean orders that run through your system faster and easier.
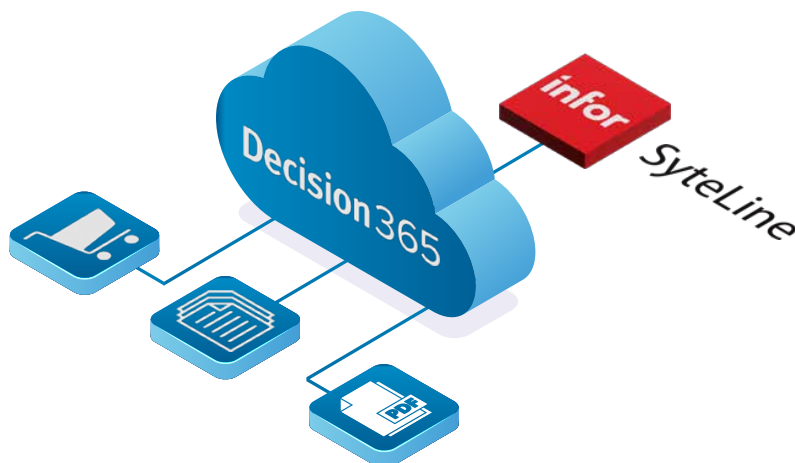
Key Features

- **Commerce Hub**
  Consolidate orders from multiple sources (EDI, Websites, PDF) to feed into SyteLine.

- **Auto Add ShipTos and Profiles**
  Drop Ship Orders require manual setup. Decision365 can add required data on-the-fly.

- **ATP / CTP**
  Capture inventory and capacity availability from SyteLine to make decisions before the order is accepted, with option to set Due Date.

- **Settings by Trading Partner**
  Customers have different requirements. Set Order/Customer Prefix, Time Zone, Use Contracts, Auto-send Acknowledgements, Date Functions, Tolerances, and more individually.

- **Sync Capabilities**
  Review order status, as well as shipped and invoiced quantities

- **Price Checks**
  Validate before, during or after Order Processing

- **Search Functions**
  Use Outlook search to find Customer Orders, Items, Addresses, etc

Decision365 can connect with any EDI or e-commerce system, such as Shopify, SPS Commerce, PDF Translators, Magento, Amazon Vendor/Seller Central, as well as 3PL Services.

Commerce with Suppliers? Decision365 similarly manages incoming Invoices, Acknowledgements and Shipments from an Outlook console, prior to processing in SyteLine.

Technical Features

- **iPaaS Solution**
  Hosted on Azure with full turnkey services

- **Microsoft Exchange**
  Utilizes #1 message queue (not email)

- **Office365 Platform**
  Displays orders in a uniform view within Outlook – the interface you already know

Decision365 Demand Console