

The reality is that with any on-premise software, you're already behind by the time you upgrade. If you're still on SyteLine version 9, you're eight years behind.

While SyteLine is a reliable system, many of the capabilities organizations value most today are only available in the cloud.

CORE FUNCTIONALITY	CLOUDSUITE INDUSTRIAL (SAAS)	SYTELINE ON-PREMISE
Financial Mgmt. (GL, AP, AR, Fixed Assets, Multi, Reporting)	✓	✓
Sales (CRM, Estimating, Orders, Invoicing, RMA, POS)	✓	✓
Enterprise Planning (APS-Infinite, MRP, Scheduling)	✓	✓
Project Management (Tasks, invoice & revenue milestones...)	✓	✓
Production Mgmt. (Jobs, batched, co- & by-prodcuts, repetitive)	✓	✓
Supply Chain Mgmt. (PO Reqs, RFQs, Inv. Mgmt., EDI, OPM,...)	✓	✓
Master Data Mgmt. (BOMs, Routings, Costing, ECNs)	✓	✓
Human Capital Mgmt. (HR & US Payroll internal or integrate)	✓	✓
Microsoft Integration (Excel, Outlook, Projects)	✓	✓
Mongoose (Reporting, Personalization, DataViews, KPIs, Search)	✓	✓
Advanced Planning & Scheduling - Finite/Capable to Promise	✓	○
Quality Mgmt. (Supplier, Customer, In-process, & Enterprise)	✓	○
Service Mgmt. (Call center/tickets, orders, labor & expense, scheduling & dispatch, loaners & rentals, service histoty)	✓	○
Plant Maintenance (preventative & break/fix - incl w/Service)	✓	○
Credit Card Interface	✓	○
Tax Interface	✓	○
Industry Process Catalog	✓	✗

*O = OPTIONAL

INFOR FACTORY TRACK (OPTIONAL)	CLOUDSUITE INDUSTRIAL (SAAS)	SYTELINE ON-PREMISE
Shop Floor (Kiosks - unlimited users per device)	✓	○
Warehouse Mobility (RF scanners)	✓	○
Time Track Add-on (Time & attendance within Shop Floor & WM)	✓	○
Time Track (Interface for supervisors & time clocks)	✓	○

CSI users that opt into Factory Track gain access to the full suite of modules, whereas SyteLine users license modules on an a la carte basis.

INFOR INDUSTRY CLOUD PLATFORM	CLOUDSUITE INDUSTRIAL (SAAS)	SYTELINE ON-PREMISE
iPaaS - Infor ION (Intelligent Open Network) + API Gateway	✓	✗
Data Fabric (Data Lake)	✓	✗
Enterprise Portal (Roll-based Workspaces, Insight Panels, etc.)	✓	✗
Infor Document Management	✓	✗
Infor Artificial Intelligence (AI) Platform	✓	✗
Infor GenAI Embedded Experience	✓	✗
Infor Go Mobile App for iPhone & Android	✓	✗
Platform as a Service (PaaS) - App. Dev. with Mongoose	✓	✗
Storage	2.0 TB	✗
Security & User Management	✓	✗

*○ = OPTIONAL

INFOR VELOCITY SUITE (OPTIONAL)	CLOUDSUITE INDUSTRIAL (SAAS)	SYTELINE ON-PREMISE
Process Mining	✓	✗
GenAI unlimited usage	✓	✗
Document Processor (IDP - AI/OCR)	✓	✗
Robotic Process Automation (RPA)	✓	✗
Backend as a Service (BaaS)	✓	✗
Value+ Content Catalog	✓	✗

INFOR CLOUDSUITE ANALYTICS (NAMED USERS)	CLOUDSUITE INDUSTRIAL (SAAS)	SYTELINE ON-PREMISE
Infor Analytics powered by Birst	✓	○
Pre-built content for SyteLine (Finance, Sales, Inventory, etc.)	✓	✗

HOSTING AND MANAGED SERVICES	CLOUDSUITE INDUSTRIAL (SAAS)	SYTELINE ON-PREMISE
Infor Managed on AWS with uptime guarantee	✓	✗
3 tenants provisioned (1 Production + 2 Non-production)	✓	✗
Monthly uplifts and bi-annual functional updates	✓	○
Server OS and Database licensing	✓	✗

*O = OPTIONAL

PRODUCT LIFECYCLE & COMPATIBILITY

INFOR	CLOUDSUITE INDUSTRIAL (V10 CLOUD)	SYTELINE 10 ON-PREMISE	SYTELINE 9 ON-PREMISE	SYTELINE 8 ON-PREMISE
Infor Velocity Suite	✓	✗	✗	✗
Bug Fixes	✓	Continuous Update Policy Applies	Major Bugs Only (With Extended MTN)	Major Bugs Only (With Extended MTN)
Mainstream MTN*	✓	✓	✗	✗
Extended MTN*	-	-	✓	✓
Sustaining MTN*	-	-	✓	✓
No Additional MTN* Fees	✓	✓	\$	\$\$

DECISION RESOURCES PRODUCTS

AP Automation	✓	✓	✓	✗
Customer Self-Pay	✓	✓	✓	✗
EDI	✓	✓	✓	✗
eCommerce	✓	✓	✓	✗
Excelerator	✓	✓	✓	✗
SureShip (AFS)	✓	✓	✓	✗

DEFINITIONS

***Mainstream Maintenance** is Infor's most robust maintenance level, offered for every release version of a product for a period of years following the date of release.

***Extended Maintenance** includes many of the benefits of Mainstream MTN except updates and fixes (other than Severity 1 incidents). It can be purchased a Mainstream MTN period expires for a 20% premium.

***Sustaining Maintenance** is the default after Mainstream MTN expires. It does not include any new updates or fixes and may require an additional fee at Infor's discretion.