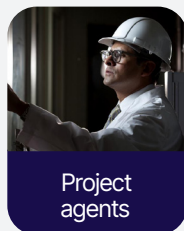


Scale your operational advantage with Infor Industry AI Agents

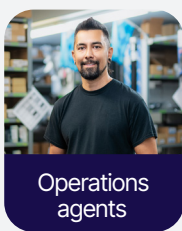
Unlock value with AI agents infused in your industry processes



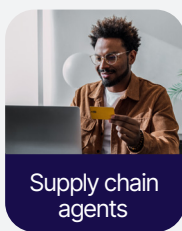
Infor™ Industry AI Agents are the only role-based AI agents built on micro-vertical processes across manufacturing, distribution, and service industries. Designed to work alongside your team within Infor GenAI Assistant, they amplify your expertise and support end-to-end processes across your projects, products, supply chains, workforce, and the critical areas that drive performance. They help your teams move faster, reduce errors, and scale seamlessly across business functions.



Project agents



Operations agents



Supply chain agents



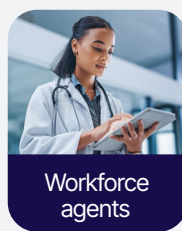
Analytics agents



Customer service agents



Finance agents



Workforce agents

Discrete manufacturing

Process manufacturing and distribution

Service

Why industry leaders choose Infor Industry AI Agents

Purpose-built for Infor CloudSuite™, Infor Industry AI Agents perform specialized, domain-specific tasks to streamline processes, reduce operational risk, and free your team to focus on what differentiates your business. Deploy AI agents confidently with the security and governance of the Infor Industry Cloud Platform.



Optimize every process with AI agents built on industry context

Drive continuous process optimization with the only role-based AI agents built on micro-verticals through our industry process catalogs and value maps



Act with the precision of complete, connected data

Fuel confident decisions with AI agents grounded in real-time industry data, delivering the most relevant insights and actions across your Infor CloudSuite ecosystem



Take control as you orchestrate and scale AI agents securely

Orchestrate AI-driven workflows securely across pre-integrated technologies within Infor Industry Cloud Platform, guided by human oversight at every step

How Infor Industry AI Agents deliver value from day one

Infor Industry AI Agents are included within Infor CloudSuite and designed to deliver impact immediately, without complex training or integration delays. They work where and how your teams already operate to automate tasks, analyze data, inform decisions, and curate multi-step workflows by using deep industry context, complete data, and orchestrated control.

Built with industry context	Fueled by complete data	Orchestrated with control
Our Industry AI Agents are role-based and pre-trained on micro-vertical process catalogs, aligned to your industry's value maps, key performance indicators (KPIs), and unique needs	Our Industry AI Agents act on real-time, AI-ready data through unified data management that transforms data into enriched, semantically grounded insights for accurate, relevant actions	Our Industry AI Agents execute multi-step workflows within the guardrails and technologies of the Infor Industry Cloud Platform, keeping every action securely under your control

What can Infor Industry AI Agents do for your industry?

Get started with prebuilt Industry AI agents or customize your own to solve your unique needs.

Configure prebuilt Infor Industry AI Agents



Aerospace and defence
Mitigate risk with project and supply data monitoring across complex projects



Automotive
Improve production quality with defects and performance analysis



Manufacturing
Accelerate production cycles with streamlined operations



Food and beverage
Ensure compliance with supplier and shelf life tracking



Fashion
Respond faster to demand shifts with sourcing and demand monitoring



Distribution
Enhance fulfillment accuracy by connecting orders and inventory



Healthcare
Boost efficiency with staff scheduling and inventory coordination



Public sector
Improve service delivery by automating procurement and finance workflows

Build your own AI agents with Agent Factory



Create and customize your agents with ease, set guardrails, and automate tasks to any use case



Infor Industry AI Agents for Infor LN-based CloudSuites and Infor Product Lifecycle Management

For discrete manufacturing

For aerospace, automotive, and industrial manufacturing environments, Infor Industry AI Agents work together and alongside you to support core operational processes.

All the following AI agents are accessible through conversations within Infor GenAI Assistant.



Run profitable projects

Project Margin Agent

Compare baseline versus forecasted margins

Project Billing Agent

Retrieve, confirm, and analyze project revenue

Project Performance Agent

Evaluate CPI, SPI and earned value

Project Cost Agent

Aggregate budgets, actuals, and variances



Deliver on time

Project Risk Agent

Identify delayed and at-risk orders

Project Agent

Oversee execution, exceptions, and interventions

Executive Reporting Agent

Generate formatted cross-project summaries

Project Schedule Agent

Define WBS, milestones, and dependencies



Monitor inventory

Warehouse Agent

Monitor unfinished inbound and outbound orders

Logistics Agent

Trace shipment status and delivery flow

Inventory Agent

Track stock movements across warehouses

Buyer Agent

Expose purchase orders and line commitments



Manage finances

General Ledger Agent

Monitor financial periods and statuses

Business Partner Agent

Track customer and supplier relationships

Contract Management Agent

Link contracts, lines, and deliverables

Accounts Payable Agent

Process supplier invoices and open balances



Control quality

Non-Conformance Agent

Trace deviations across orders and projects

Quality Inspection Agent

Inspect accepted, rejected, destroyed quantities

Infor Industry AI Agents for Infor PLM for Discrete



Accelerate engineering efficiency

Item Master Agent

Define item attributes centrally

Product Structure Agent

Control product structures and BOMs

Inventory Agent

Assess inventory impact by item

Change Management Agent

Govern engineering change execution

Workflow Agent

Orchestrate PLM approvals and tasks

Infor Industry AI Agents for Infor Configure, Price, Quote (CPQ)



Accelerate sales quoting

Quoting Agent

Create and validate sales quotes



Optimize product configuration

Configuration Agent

Guide product configuration modeling



Infor Industry AI Agents for Infor CloudSuite Industrial

For discrete manufacturing

For small-to-medium industrial manufacturers, Infor Industry AI Agents work together and alongside you to manage finances, monitor production, streamline buying, and more.

All the following AI agents are accessible through conversations within Infor GenAI Assistant.



Manage finances

Accounts Payable Agent

Monitor supplier payables and vouchers

Accounts Receivable Agent

Track receivables and customer credit

General Ledger Agent

Review journals and financial balances



Monitor production

Job Order Agent

Track job order execution

Production Supervisor Agent

Monitor production material usage

Production Supervisor MS Agent

Monitor production across sites



Manage service

Incident Agent

Track service incidents

Incident MS Agent

Monitor incidents across sites

Service Contract Agent

Review service contract details

Service Contract MS Agent

Monitor contracts across sites

Service Order Agent

Track service order progress

Service Order MS Agent

Monitor service orders across sites



Streamline buying

Buyer Agent

Retrieve and compare requisitions

Purchase Order Agent

Manage procurement order workflows

Vendor Agent

Surface vendor pricing and contracts



Improve customer engagement

Customer Order Agent

Retrieve and manage customer orders

Customer Compliant Agent

Surface and resolve complaints



Manage warehouse operations

Shipment Agent

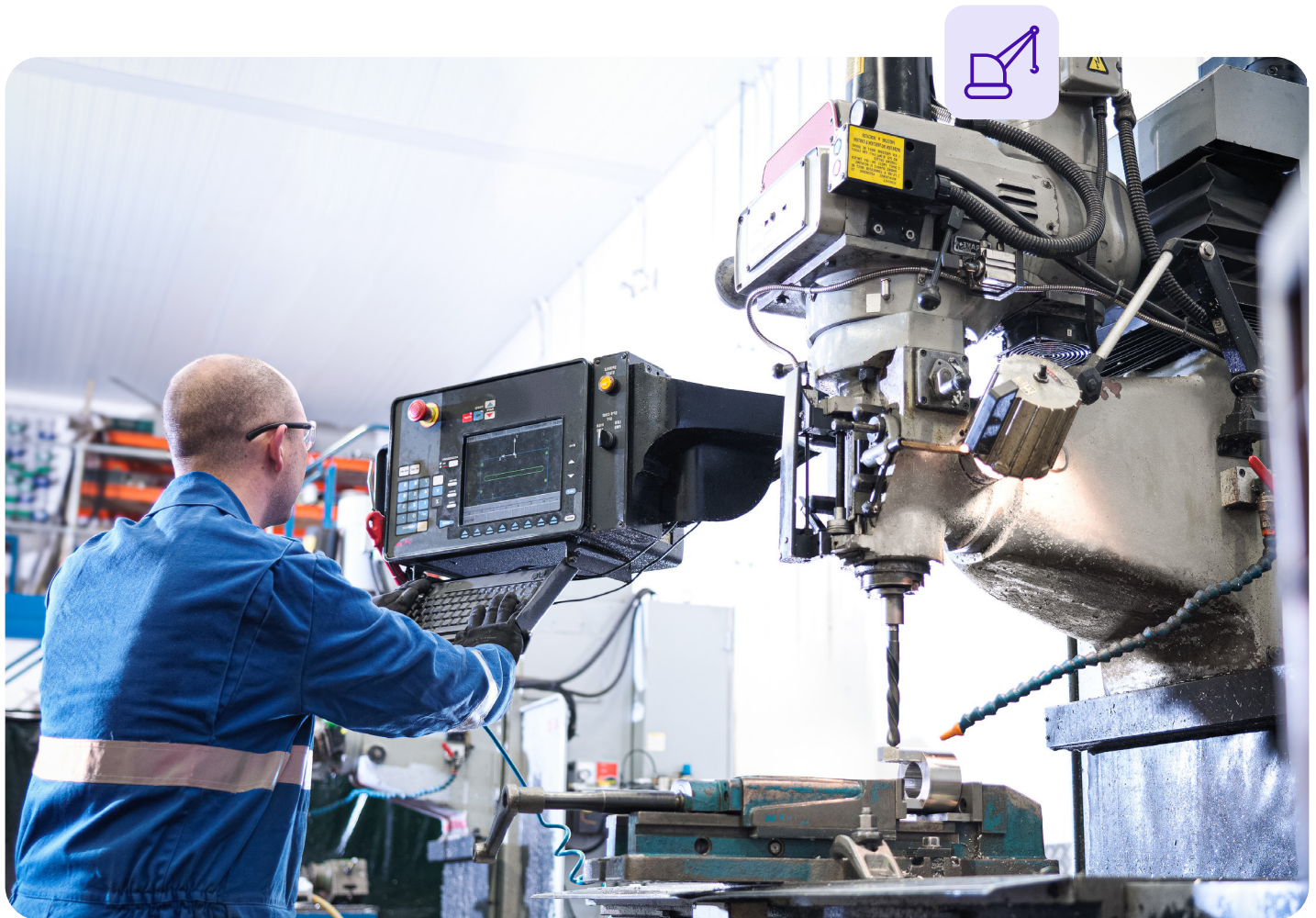
Track and manage shipments

Transfer Order Agent

Manage internal transfer orders

Return Agent

Handle and simplify returns



Infor Industry AI Agents for Infor M3-based CloudSuites

For process manufacturing and distribution industries

For fashion, distribution, and food and beverage manufacturers, Infor Industry AI Agents work together and alongside you to enhance operational performance across customer service, logistics, projects, purchasing, inventory, and finance.

All the following AI agents are accessible through conversations within Infor GenAI Assistant.



Run production

Maintenance Order Management Agent

Manage maintenance agreements and orders

Manufacturing Order Agent

Track manufacturing order progress

Equipment Agent

Explore equipment and warranties

Product Structure Agent

Explore product structures and BOMs

Work Order Agent

Track work order execution

Project Agent

Track project order status



Balance supply

Material Planning Agent

Analyze material planning signals

Supplier Agent

Explore suppliers and agreements

Purchasing Agent

Analyze purchase order activity



Manage finances

Fixed Assets Agent

Inspect fixed asset lifecycle

Invoice Agent

Analyze invoice status and balances



Fullfill demand

Outbound Logistics Agent

Track delivery and shipment progress

Customer Orders Agent

Investigate customer order status

Customer Returns Agent

Track customer order returns

Sales Quote Agent

Review sales quotation terms

Customer Service Agent

Manage customer order logistics

Inventory Agent

Analyze inventory availability

 **Drive sales**

Equipment Quote Agent
Review equipment quote details

Rental Agent
Track rental agreements lifecycle

 **Govern Access**

System Jobs Agent
Monitor batch jobs and output

User Management Agent
Inspect users, roles, access

Infor Industry AI Agents for Infor CloudSuite Distribution SMB

For process manufacturing and distribution industries

For small-to-medium distributors, Infor Industry AI Agents work together and alongside you to drive sales, manage receivables, fulfill demand, and protect revenue.

All the following AI agents are accessible through conversations within Infor GenAI Assistant.



 **Drive sales**

Customer Account Agent
Track customer credit exposure

 **Manage receivables**

Invoice Agent
Monitor invoice transaction status

 **Fulfill demand**

Order Management Agent
Track sales order fulfillment

 **Protect revenue**

Credit Control Agent
Control customer credit risk

Infor Industry AI Agents for Infor Financial Supply Management

For service industries

For **public sector, healthcare, and service-oriented industries**, Infor Industry AI Agents work together and alongside you to streamline procurement, finance, and operational control.

All of the following AI agents are accessible through conversations within Infor GenAI Assistant.



Control procurement & sourcing

Purchasing Agent

Retrieve vendor and PO data

Requisition Agent

Compare requisitions and requester profiles

Sourcing Agent

Search supplier performance scores

Contract Agent

Summarize and compare contracts



Manage financial operations

General Ledger Agent

Retrieve general ledger transactions

Payables Agent

Retrieve invoice and payment data

Cash Operations Agent

Retrieve cash and bank details



Track projects and inventory

Project Agent

Retrieve project financial data

Inventory Agent

Retrieve inventory movement insights

Infor Industry AI Agents for Infor Human Capital Management

For all industries

Optimized for organizations with frontline workers, Infor Industry AI Agents work together and alongside employees, managers, and human resources (HR) staff to support HR processes and gain insights across employee info, work assignments, compensation, learning, benefits, and payroll.

All the following AI agents are accessible through conversations within Infor GenAI Assistant.



Streamline talent acquisition

Job Architecture Agent

Define and govern job and position structures

- Job Profiles
- Position Configuration

Recruiting Agent

Manage requisitions, postings, and candidate workflows

- Requisitions
- Job Postings
- Candidate Lifecycle
- Hiring Governance



Empower frontline employees and managers

Compensation Summary Agent

Manage salary planning and compensation

- Compensation Programs
- Salary Planning
- Pay Rates
- Compensation Analysis

Learning Agent

Track employee learning and certifications

- Learning Plans
- Certification and Qualification Tracking
- Goal and Evaluation Tracking

HR Operations Agent

Maintain employee records and staffing data

- Employee Contact Management
- RAVE Management
- Workforce Structure

Infor Industry AI Agents for Infor Workforce Management

For service industries

For public sector, healthcare, and service-oriented industries, Infor Industry AI Agents work together and alongside employees and managers to make faster, more informed decisions related to staff scheduling and employee information.

All the following AI agents are accessible through conversations within Infor GenAI Assistant.



Optimize staffing coverage

Shift Broadcast Agent

Fill open shifts through targeted employee offers

Shift Billboard Agent

Crowdsource shift coverage through bidding

Shift Management Agent

Adjust schedules to meet coverage needs

Shift Assignment Agent

Match qualified employees to open shifts



Ensure time and pay accuracy

Time & Attendance Agent

Track attendance and time records

Time Off Agent

Manage employee time-off requests



Maintain workforce data and controls

Employee Records Agent

Access employee job details

Groovy Script Agent

Manage system scripts and logic

Infor Industry AI Agents for Infor Enterprise Performance Management

For all industries

For financial planning and analysis, Infor Industry AI Agents work together and alongside FP&A managers to accelerate financial analysis and reporting.

This agent is accessible through conversations within Infor GenAI Assistant across ad-hoc reports and Microsoft Excel.

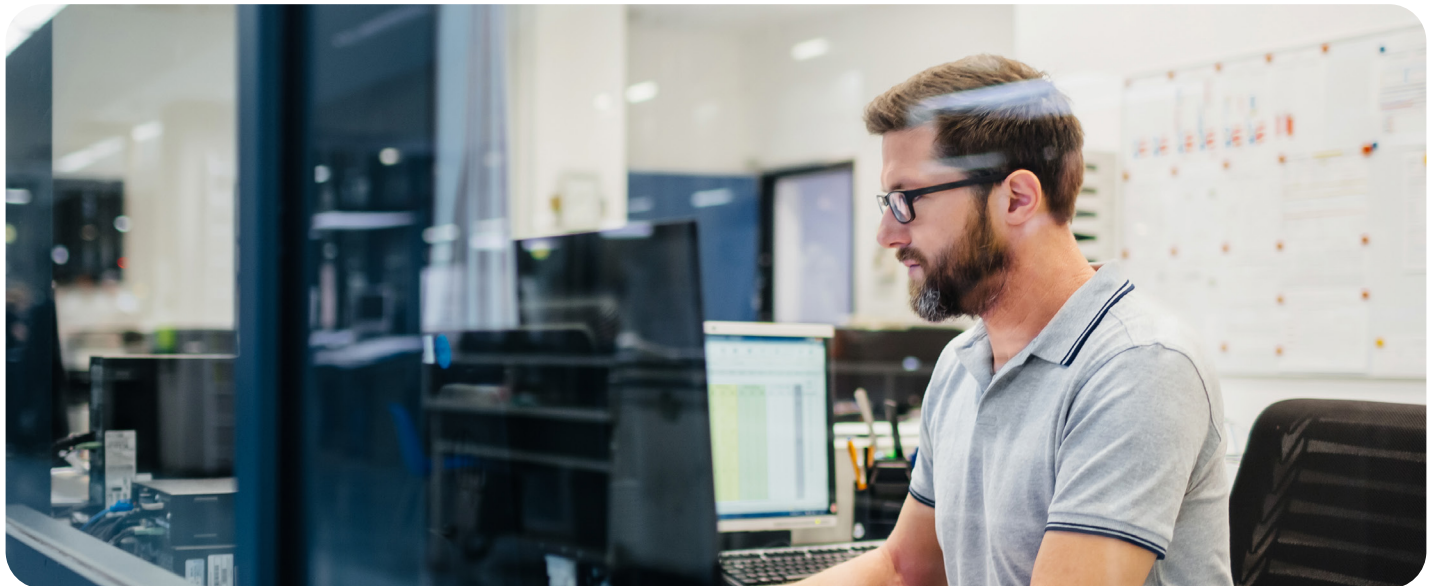


Accelerate financial analysis

Financial Analyst Agent

Build and analyze financial performance

- Ad-hoc Reporting
- Performance Analysis
- Microsoft Excel Reporting
- Report Summarization & Optimization



About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

[infor.com](https://www.infor.com)

Discover how
Infor Industry AI Agents
help optimize your
business processes

[LEARN MORE](#)